

CISCO Public Safety Software Company



Overview

Industry

Public Safety Software

Mission

To provide public safety agencies worldwide with high quality computer applications software and related services.

History

Founded in 1982 by Charles Sereboff, CISCO is the oldest public safety software developer still in business today.

Products

Criminal Records Management (CAPS)
Fire Records Systems (FIRES)
Enhanced Computer Aided Dispatch (E-CAD)
Jail Management Systems (JAMS)
Court Reporting (The JUDGE)
EMS Records/Billings (EMS)
Investigation Tracking (CASE)
Citation Tracking (CITATIONS)
Traffic Accident Analysis (TIES)
Licensing & Permits (LAPS)
Warrants & Civil Process (WARRANTS)
Fleet Management (WHEELS)
Animal Control (ACS)
and much more!

CISCO BASICS

All CISCO applications are Windows-based with point and click access to all functions. Every program is written in industry standard high-level programming language with ODBC capabilities and can be web-enabled. The applications can be deployed using MS-SQL, Oracle, and Progress and Informix tables.

Applications are built with a user-friendly design. The extremely high level of system-wide integration increases efficiency by eliminating redundant data entry. System-wide use of user-defined code tables provides for uniform data entry and validation. **Technical support is available 24 hours a day, 7 days a week.**

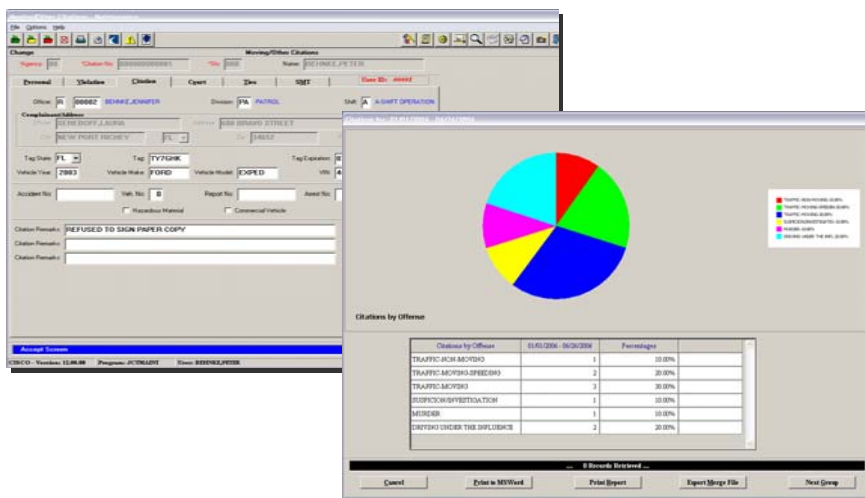
The software is organized with a modular design, so agencies may choose to utilize only those modules that are applicable to their needs. The software is multi-agency and compatible in addition to being configurable for an unlimited number of users.

Access to the applications is through User ID and password. Unauthorized attempts are logged. A complete access history is maintained for each user. Many tasks, such as User ID, Tables, Parameters and User-Defined Fields are **agency managed**, minimizing the requirement of technicians or programmers. Additional CISCO packages may be purchased and added at any time as required by an agency.

CITATIONS – Citation Tracking System

CITATIONS is a computerized interactive citation tracking system. It is integrated with CISCO's The JUDGE. A variety of reports provide accurate and timely information for effective tracking and management analysis.

- ★ **Graphs & Charts**
Displays statistical information in easy to understand graphical format
- ★ **Moving & Parking Citations**
- ★ **Tracks Books Issued to Officer**
Tracks citations issued by officers
- ★ **Technical Support**
Available 24 hours a day, 7 days a week
- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports
- ★ **Available Driver License Scanning**



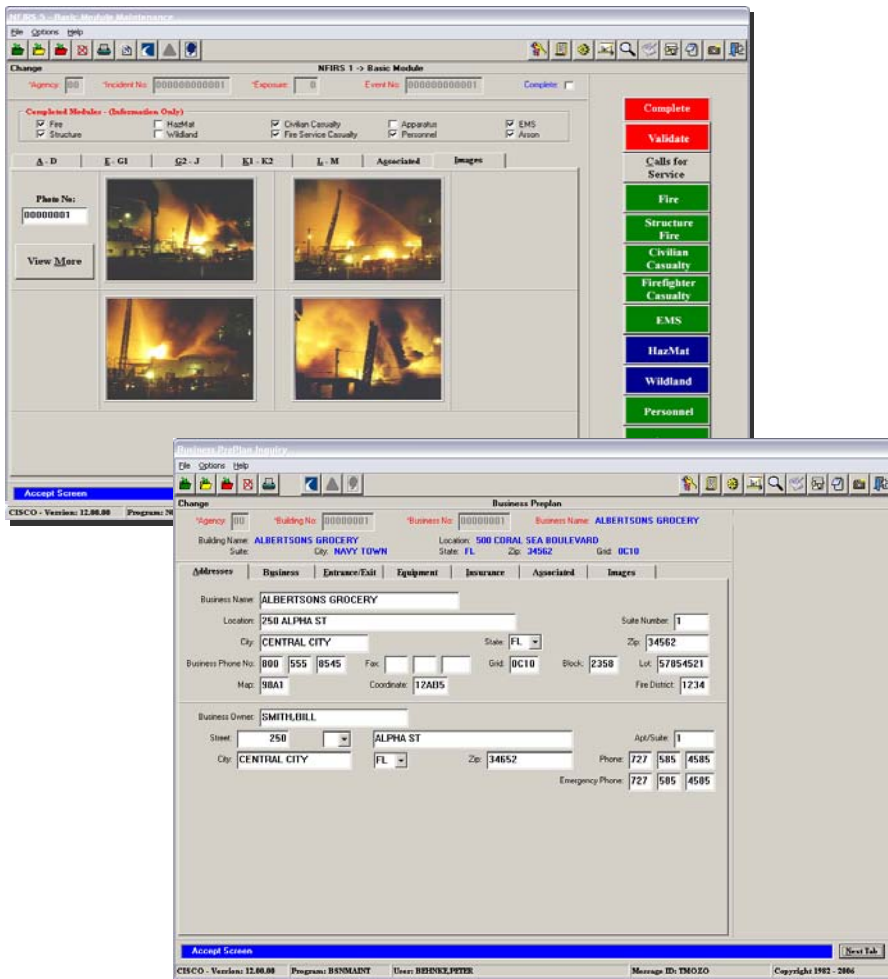
CASE – Investigative Management Information System

CASE is a computerized investigator's case tracking system. It assists supervisors in the management of criminal investigations. CASE provides timely and accurate information on case assignment, status, and feedback. It will monitor investigator caseload, assess performance of units and individuals in addition to supporting budget requests, and reviewing victim/witness feedback.

- ★ **Case Histories**
Graphical Case Tracking
- ★ **Graphs & Charts for Statistical Analysis**
From Crime Activity to Prosecutor Action
- ★ **Works with CISCO's CAPS**
- ★ **Victim Information**
- ★ **Case Review Scheduling**
- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports
- ★ **Technical Support**
Available 24 hours a day, 7 days a week

FIRES - Fire Incident Reporting System

FIRES is a data management system for Fire and Rescue Agencies. **FIRES** captures and submits fully compliant NFIRS 5.0 records. NFIRS records are created from the foundation or imported from CISCO's E-CAD dispatching system. **FIRES** is also interfaced with most Computer Aided Dispatch systems.



★ NFIRS Electronic Reporting

Provides and electronically submits all records and fields required to maintain and print National Fire Incident Reports.

★ Response Time Tracking

Captures information on units and associated personnel who responded to the call.

★ Integration with CISCO'S E-CAD

★ Personnel Maintenance

Manages and tracks personnel and resources used on incidents.

★ Arson Investigations

Identifies when and where an arson takes place, what form it takes, and the characteristics of its targets and perpetrators.

★ Photo Imaging

Links digital photos to NFIRS Basic Record or NFIRS Arson Record

★ Technical Support

Available 24 hours a day, 7 days a week

★ Equipment & Vehicle Tracking/Maintenance

Tracks and records vehicle activity and equipment as it is acquired and installed.

★ Hydrant Maintenance/Location

Records location and maintenance records for hydrants and water mains throughout an agency's jurisdiction.

★ Training Management

Creates course records and tracks staff participation. Outside-agency training information also included.

★ Related CISCO Applications

FIRES is integrated with CISCO's WHEELS, E-CAD, EMS and LICENSE & PERMITS

EMS – Emergency Medical Services

EMS is a computerized data management system for Emergency Medical Agencies. EMS will stand alone or work in conjunction with other CISCO applications. The EMS system manages information about services rendered to persons by EMS agencies.

The screenshot displays the 'Emergency Medical Service Inquiry' application window. The title bar includes 'File Options Help' and a toolbar with various icons. The main window is titled 'Emergency Medical Service Information' and shows the following data:

- Agency: 000000000038, Event: 000000000038, Patient: HOLLOWAY,JEAN
- Call Info: Unit Info, Patient, Assessment, Activity, Transport, Supply Used, Insurance
- Patient Information: Pat Name: HOLLOWAY,JEAN; Sex: F; Race: W; Origin: W; Weight: 140; DOB: 05/01/1961; Age: 045; SSN: 545 25 1251; DL#: H450236955630; Street: 500 OAK LEAF WAY; City: NEW PORT RICHEY, FL; Zip: 34652; Phone: 800 785 4123; Next of Kin: BRADLEY,JIM; Relation: 06 AQUAINTANCE; Phone: 727 234 3456; Consenting: HOLLOWAY,JEAN; Relation: 09 SELF; Phone: 800 785 4123; Patient Doctor: DOCTOR JOHNSON
- Pat Contact: 1139; Position Found: 1 SUPINE; Location Found: 3 BEDROOM
- History Information: A table with columns for History Type, Description, and Comments. The table contains two entries: 'MEDICATION MORPHINE DERIVATIVES TAKES PAIN KILLERS FOR BACK PAIN' and 'ALLERGY ASPIRIN SEVERE ASTHMATIC ALERGIC TO CORTIZONE MEDICINES'. Buttons for 'Allergies', 'Medications', 'Medical History', and 'Delete History' are visible.
- Buttons: 'View Patient Information', 'View Exposure', 'DNB Orders', 'Arrive Times', 'First Unit', 'Your Unit: 1138'
- Footer: 'Check on InUnit to Enter Patient History', 'Cisco - Version: 12.00.08', 'Program: EMSMANT', 'User: REDDOK,PETER', 'Message ID: TMOZO', 'Copyright 1987 - 2006'

- ★ **HIPAA Compliant**
- ★ **Data Capture for Patients and Medical Personnel.**
- ★ **Personnel Module**
Tracks training records, Certification Records, Exposure Records
- ★ **Statistic Generation**
Quality Assurance, Response Times, Daily Summaries
- ★ **Optional Billing Management**
- ★ **Inventory Management**
- ★ **Integrated to E-CAD and Mobile E-Cad**
- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports
- ★ **Technical Support**
Available 24 hours a day, 7 days a week

E-CAD – Enhanced Computer-Aided Dispatch

E-CAD supports the complaint-taking and the dispatching functions of a public safety agency. E-CAD generates valuable statistics that can be used by management. Completed event information is made available to CISCO's CAPS, FIRES and EMS eliminating redundant data entry.

The screenshot displays two overlapping windows from the E-CAD software. The top window, titled 'Monitor 10 - All Active/Pending Calls and Available Units', shows a table of active calls and available units. The bottom window, titled 'Active BOLOs', displays details for a 'KNOWN TO BE ARMED' BOLO, including agency, location, and a list of persons and vehicles.

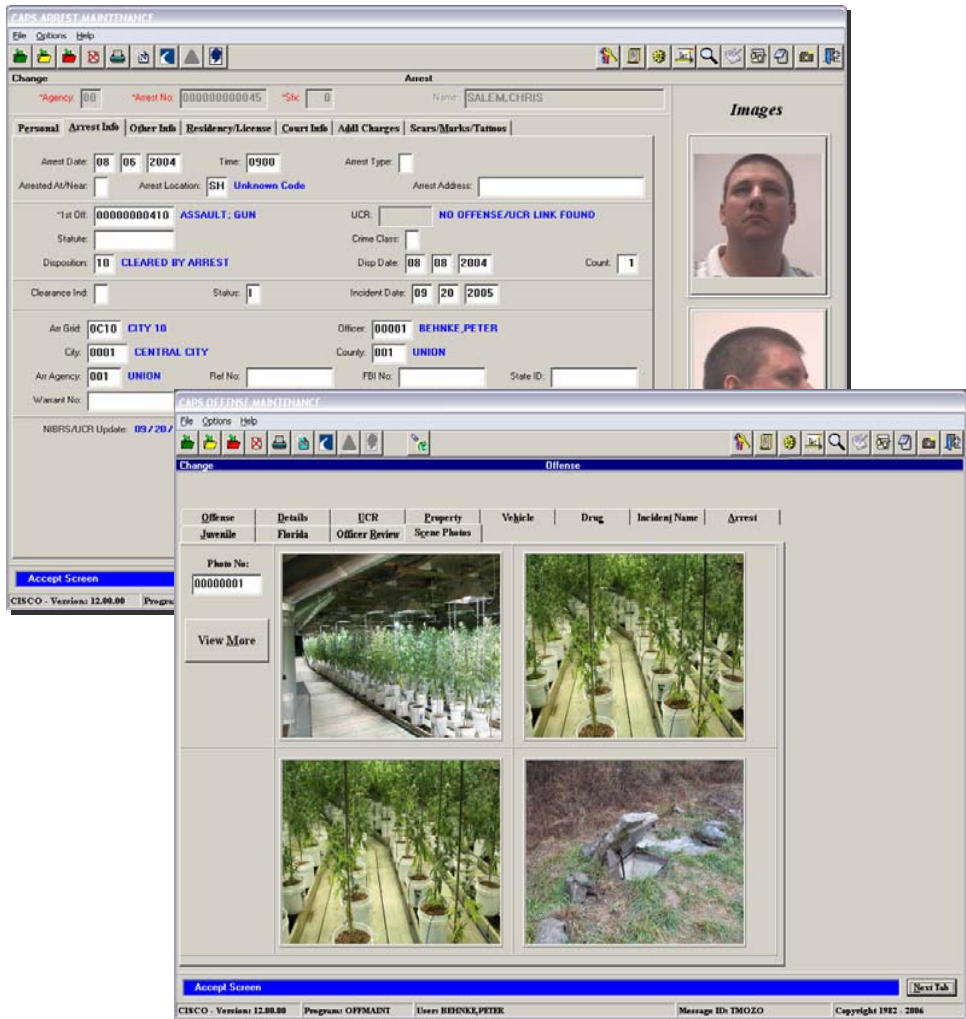
Unit	Type	Status	Business	Location	Area	Active Call Type	TOC
P1	Temporarily Out			AT GOODYEAR STORE		FLAT TIRE	723
P10	Assigned			288 NORMANDY	CTS	TRAFFIC STOP	126
P12	Assigned		ALBERTSON'S GROCERY	888 CORAL SEA BOULEVARD	BP1	STOLEN CAR	327
P14	Temp. Out/Available			MCDONALDS		LUNCH	321
P18	Assigned		ALBERTSON'S GROCERY	888 CORAL SEA BOULEVARD	BP1	STOLEN CAR	327
PP6	Enroute		NAVY TOWN CHINESE RESTAUR	888 BUNGER HILL DRIVE	BP4	BUSINESS FIRE	84

Name	Name Type	Alias	Race	Sex	Hgt	Wgt	Hair	Eyes	DOB	Age	Armed
SMITH,LARRY	SUSPECT		W	M	600	200	BRO	BRO	03/26/1968	38	YES

- ★ **Graphic User Interface**
Most functions controlled by point-and-click capabilities
- ★ **Direct Integration to CISCO's Mobile CAD**
No need for third-party systems
- ★ **Mapping Integration**
Phase I & II Compliant
- ★ **Dispatches Police, Fire and EMS**
- ★ **User Configurable**
Maintained by agency personnel
- ★ **Color-Coded Differentiation**
Verify unit status at a glance
- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports
- ★ **Unit Recommendation**
Automatic unit recommendation based on given parameters
- ★ **Technical Support**
Provided 24 hours a day, 7 days a week
- ★ **Optional Interfaces**
Paging, Mapping, State/NCIC, E-911 (Phase I/II), and more.

CAPS – Computer Application for Public Safety

CAPS is a law enforcement record-keeping system. It provides both UCR and IBR reporting. With easy-to-use menus and prompts, CAPS provides efficient report creation and maintenance of offenses, incidents and related records. CAPS is integrated with other CISCO software such as WARRANTS, CITATIONS, JAMS and CASE.



★ Offense Records

Maintains all relevant information to a crime event including customized reporting.

★ UCR/NIBRS

Produces compliant and validated UCR/NIBRS submissions concurrently.

★ Built-In Reports, Graphs, and Charts

User-Definable Reports

★ Sex Offender Registry

Complete reference data concerning known sex offenders. Descriptive characteristics and method of operation are tracked.

★ Property Room

Secures data on property stored as evidence, and tracks evidence as it moves from storage to another location.

★ Field Contacts

Captures information relating to field interviews.

★ Histories of Criminal Involvement

★ Personnel Module

Maintains complete and secure information from personnel records. Information includes emergency contacts, position, assignment and a skills matrix.

★ Calls For Service

Captures data entered from dispatch cards or radio logs.

★ Full Integration

CAPS is integrated with E-CAD, JAMS, CITATIONS, WARRANTS, and CASE.

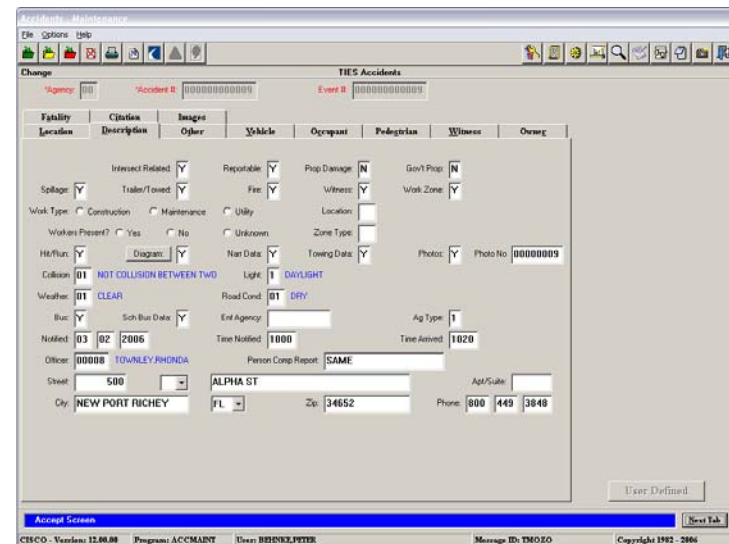
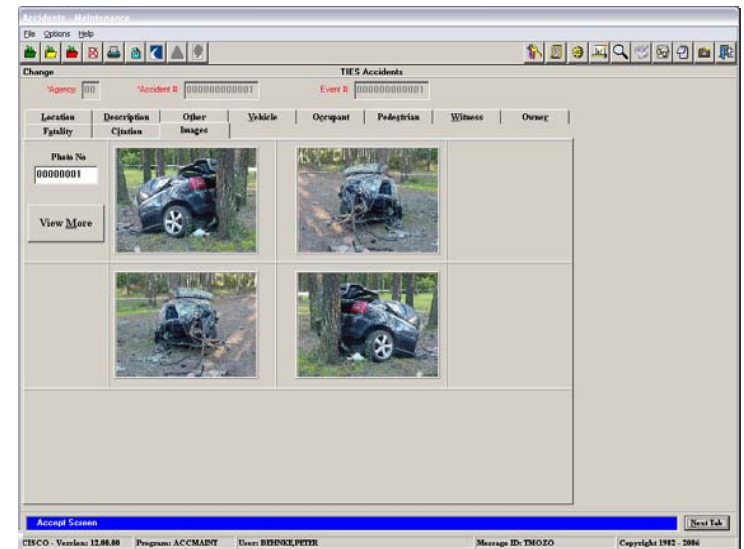
★ Technical Support

Available 24 hours a day, 7 days a week

TIES – Traffic Information and Enforcement System

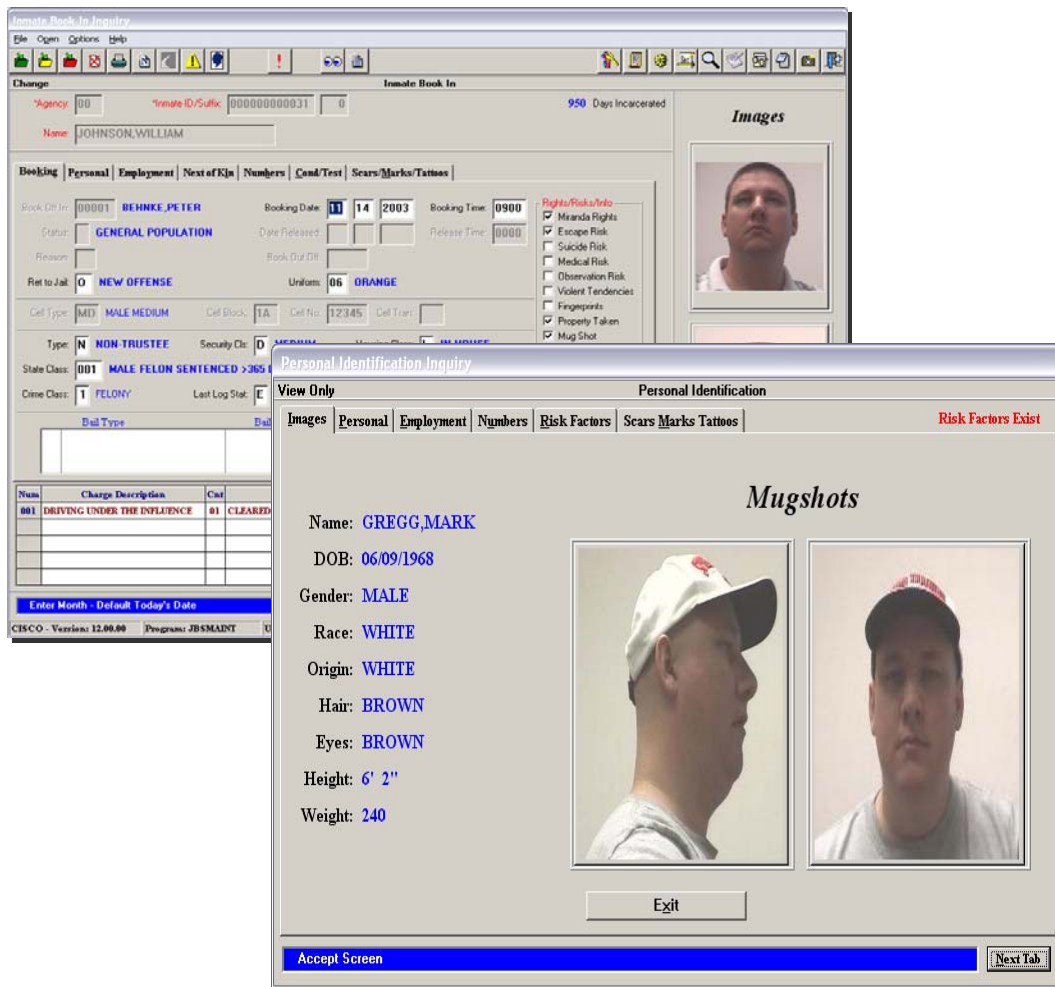
TIES is an interactive traffic crash analysis system. User-defined code tables increase the efficiency and accuracy of data entry. TIES is a modular system that maintains and manages all crash-related records.

- ★ Works with CISCO's CITATIONS & CISPhoto
- ★ Meets National Security Council Requirements
- ★ Built-In Reports, Graphs, Charts
User-Definable Reports
- ★ Optional Interfaces
Export Data for Graphical Analysis using Mapping
- ★ Technical Support
Available 24 hours a day, 7 days a week



JAMS – Jail Administration and Management System

JAMS is a jail booking and management system that provides information on incarcerated adults and juveniles. JAMS is designed with easy to use menus and a comprehensive security system. Data is entered in a natural flow without unnecessary repetition. The design is well-suited to meet the requirements of any correctional facility. Agency-defined code tables facilitate the efficiency and accuracy of data entry.



★ Book In

Processes valid booking reports. (Inmate ID, booking number, State & FBI number, offense, and arrest information.)

★ Biometric Capabilities

Captures digitalized fingerprint images for in-house identification purposes.

★ Built-In Reports, Graphs, and Charts

User-Definable Reports

★ Jail Management

Personnel Module, Cell Tracking, Court Information, Inmate Transaction, Risk Assessment, Property, Classification, Medical, and more!

★ Medical Information

Including Pharmacy Transactions, Risk Factors, Suicide Prevention, Medical Questionnaire, etc.

★ Administration Module

Maintains Budget records, Facility Work Orders, Central Stores, and Key Tracking

★ Commissary Transactions

Records and tracks commissary stock, inmate accounts and transaction logs.

★ Technical Support

24 Hours a Day, 7 Days a Week

★ Optional Interfaces

CIS-ID, CISPhoto, CISBio

KEEFE Commissary, LiveScan Fingerprint System, and TeleQuip Inmate Phone System

EMERGENCY MANAGEMENT SYSTEM



Generator Request Form

File Options Help

Change Generator Request Form Screen: 1

*Agency: 00 *Request Number: T *Sequence: 0 Date: 08/13/2002

Facility Name: OSP Type of Facility:

Street: City: State: [v]

Directions:

Manager: Phone:

Location within the Facility: Electrician on Site? [Y]

Electrical Size

Kilowatts: K01 1000 K Amperes: A02 TWO PHAS Volts: V01 100 VOL Phases: P01 SINGLE PHAS

Physical Size: 002 60 X 60 X 60 Weight: P01 1000 (Pounds) T02 10 T (Tons)

Fuel Type: 001 DIESEL Tank Type: 002 PLASTIC Tank Size: 003 100 GALLON

Base Support: 004 WOOD Receptacle: 001 30 AMPS 120 VOLTS

Capability: 001 5 MIN TO FULL OUTPUT Weather Housing Needed? [N]

Was Facility Assigned Generator(s)? [Y] Generator Number: 000000000001

Accept Screen [OK]

CISCO - Version: 12.00.00 Program: REQMDMT User: DEINDEL,PETER Message ID: TMO.ZO Copyright 1982 - 2006

★ Evacuation Tracking

Captures data for evacuation times, warnings, completion, percentage, and search and rescue

★ Critical Facilities

Tracks building information for emergency planning purposes. Identifies critical facilities requiring resources, such as generators

★ EOC Communications

Provides messaging capabilities between agencies operating during an emergency. Task assignments are tracked and follow-up reports produced

★ Resource Requests

Tracks requests for resources and available materials

★ Critical Intersections

Identifies locations needed to be kept open for evacuations

★ Technical Support

Available 24 hours a day, 7 days a week

★ Built-In Reports, Graphs, and Charts

User-Definable Reports

ACS – Animal Control Services

This system is designed for agencies for the purpose of capturing and tracking information on animals and owners. Our latest enhancements include an optional photo imaging interface and HTML "Missing" and "Adoption Posters" with animal photos.

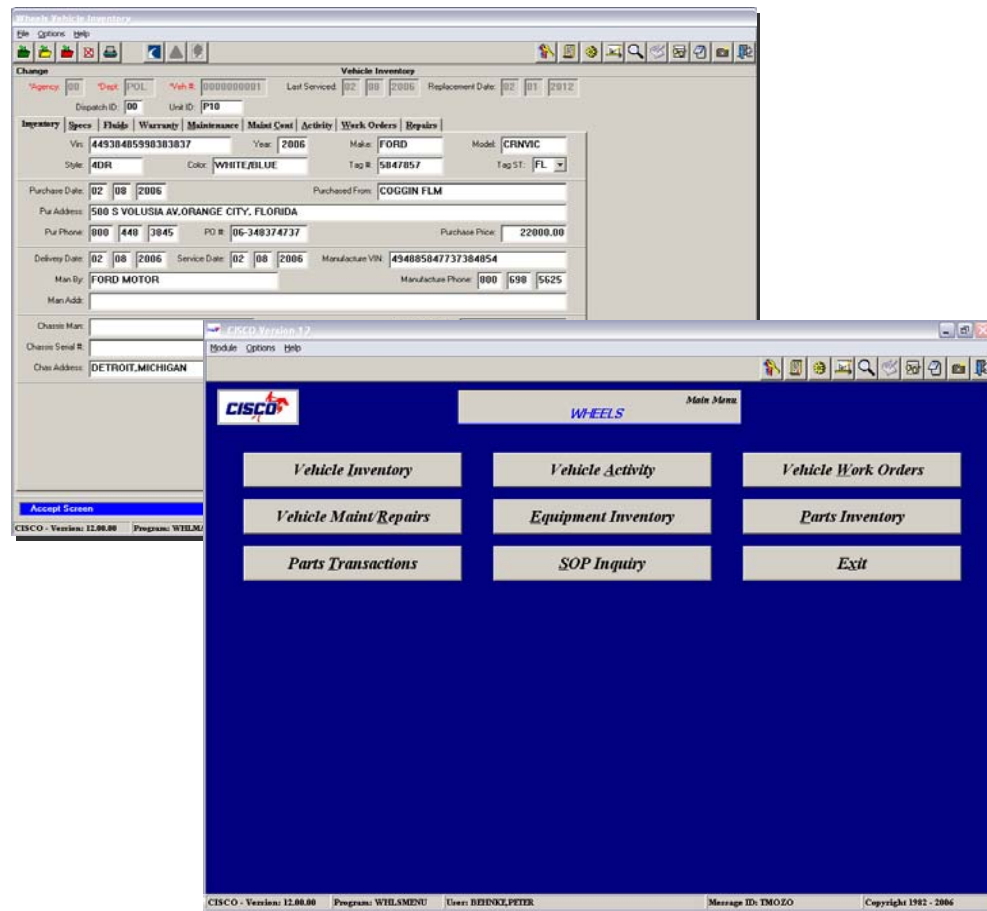
- ★ **Kennel Management**
Medical Tracking, Animal Checks, and Euthanasia
- ★ **Dispatching**
Tracks complaints and dispatches officers
- ★ **Licensing**
Captures license information including rabies vaccinations, expiration dates and microchip technology
- ★ **Inventory Control**
Tracks cages and supply inventory
- ★ **Quarantine & Bite Records**
Tracks bite information including victim information, and quarantine data. State bite reports also available.
- ★ **Citation Tracking**
Tracks citations issued by officers
- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports
- ★ **Technical Support**
Available 24 hours a day, 7 days a week

The screenshot shows the 'ANIMAL RECEIVING INFORMATION' window. It features a menu bar with 'File', 'Options', and 'Help'. Below the menu is a toolbar with various icons. The main form area is titled 'Animal Receiving Information' and includes a 'Change' button. The form contains several sections: 'Agency' (00) and 'Animal #' (00000001); 'Citations Animal' with sub-sections for 'Pet License Pick Up', 'Bite Incident Owners', 'Animal Photo Shot/Treat', 'Medicines', 'Checks', 'Release', and 'Complaints'; 'Date In' (07/22/2004) and 'Time In' (1519); 'Animal Name' (PATTON), 'Type' (01 DOG), 'Breed' (D29 ENGLISH MASTIFF), 'Sex' (M), and 'Color' (FAWN/BLACK); 'L Eye' (BLK), 'R Eye' (BLK), 'Age' (1), 'Height' (46), and 'Weight' (215); 'Coat' (HEALTHY), 'Tail' (PRESENT), and 'Size' (ADULT); 'Chip ID' (7564657564654756), 'Left Ear' (PRESENT), and 'Right Ear' (PRESENT); 'Comments' (APPEARS HEALTHY); 'Markings' (BLACK MASK), 'Train Type' (HB HOUSE BROKEN); 'Trained At' (JACKSON PET CARE), 'Vet' (00004 ALL PETS VET CLINIC); and 'Disposition' (PC PLACED IN CAGE), 'Dispo Date' (08/06/2004), and 'Color' (BLACK NYLON). At the bottom, there is an 'Accept Screen' button and a status bar with system information: 'CISCO - Version: 12.00.00', 'Program: RECMANT', 'User: BEHNCLPETER', 'Message ID: TMOZO', and 'Copyright 1982 - 2004'.

The screenshot shows the 'Animal Photos' window. It features a menu bar with 'File', 'Options', and 'Help'. Below the menu is a toolbar with various icons. The main form area is titled 'Animal Photos' and includes a 'Change' button. The form contains several sections: '*Agency' (00) and '*Animal No.' (00000001); 'Photo No.' (00000001) and 'Date' (10/05/2004); 'Animal Name' (PATTON); and two photo thumbnails of a dog. At the bottom, there is a toolbar with various icons and a status bar with system information: 'CISCO - Version: 12.00.00', 'Program: RECMANT', 'User: BEHNCLPETER', 'Message ID: TMOZO', and 'Copyright 1982 - 2004'.

WHEELS – Fleet Management Systems

WHEELS is a computerized fleet management system for police, fire, and public works. WHEELS allows any agency to easily determine vehicle cost-effectiveness, view comparable repair records, and department spending for vehicle maintenance. Department inventories and other reports are easily created and reviewed.



★ **Integrated to E-CAD**

★ **Inventory Tracking**

Maintains inventory and usage records on vehicles, equipment, and parts

★ **Vehicle Maintenance/Repairs**

Inter-agency Billing, Work Orders

★ **Schedule Work Flow**

Automatic Flags for Scheduled Maintenance

★ **Fuel Mileage Tracking**

Available Interface to GasBoy

★ **Built-In Reports, Graphs, and Charts**

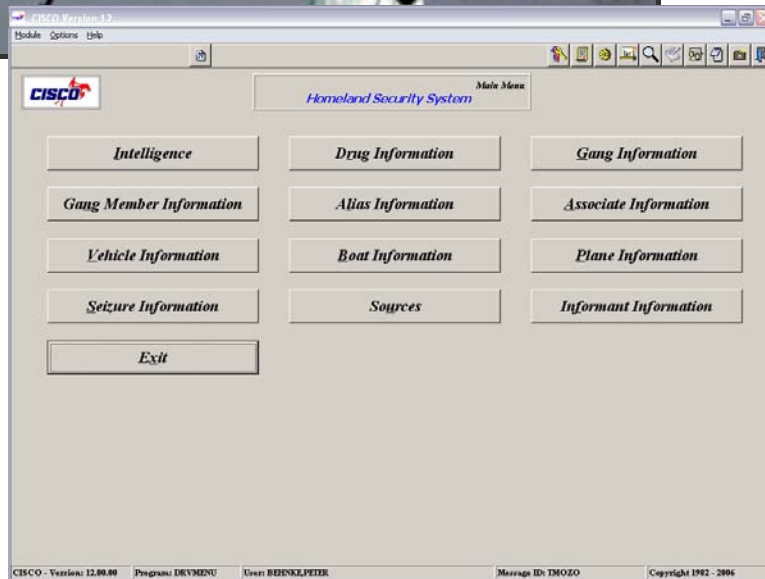
User-Definable Reports

★ **Technical Support**

Available 24 hours a day, 7 days a week

Intelligence – Homeland Security

The Intelligence System is designed for use by investigators. It is interactive with CASE, CISCO's Investigative Case Tracking system. Intelligence captures information on persons, including all identifying information.



- ★ **Gang Information Records**
Maintains detailed records of gang members, leaders, location and numbers
- ★ **Accomplice Information**
Records accomplice relationship to investigations and personal information
- ★ **Plane, Boat, and Vehicle records**
Captures all details of transportation methods involved in an investigation
- ★ **Seizure Records**
Stores all data from seizures including evidence records, dates, officers, locations and court information
- ★ **Informant Records**
Provides personal information and reliability record
- ★ **Optional Photo Imaging Capabilities**
Mug shots, tattoos, and crime scenes
- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports
- ★ **Builds Inter-Related Associations**
- ★ **Technical Support**
Available 24 hours a day, 7 days a week

WARRANTS – Warrant Tracking / Civil Process

WARRANTS captures information on wanted persons and tracks actions taken. Civil Process handles the creation and tracking of civil process documents such as subpoenas and judgments, maintains data on defendants, plaintiffs and attorneys, as well as property seizures and auctions.

- ★ **Warrant Records**

Including Charges, History, and Caution Indicators

- ★ **Ready-Made Warrant Templates**

Agency Customized

- ★ **Civil Process**

Tracks Service Attempts / Service Billing, seizure and auction data

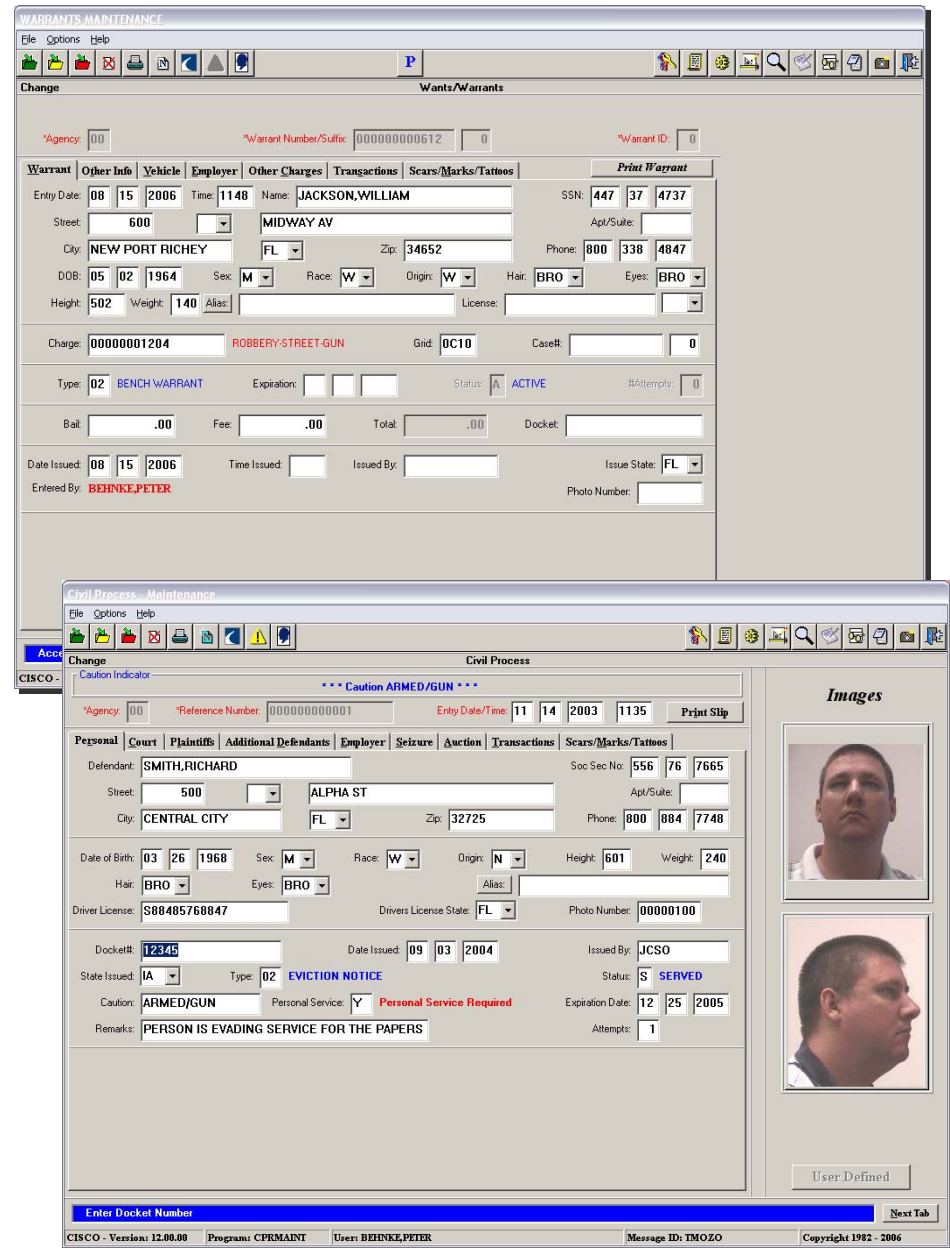
- ★ **Integrated with Other CISCO Modules**

- ★ **Built-In Reports, Graphs, and Charts**

User-Definable Reports

- ★ **Technical Support**

Available 24 hours a day, 7 days a week



LAPS – Licenses & Permits

LICENSES AND PERMITS allows an agency to track issued licenses and permits for specific items, such as: Buildings, Bicycles, Firearms, Controlled Burnings, Taxicabs and Mobile Homes. A Miscellaneous Permits module allows the user to enter permits for address-validated structures that do not fit the other categories.

- ★ **Building Information & Permits**
Integrated with E-Cad and FIRES

- ★ **Firearms Permits**
Integrated with WARRANTS & CAPS

- ★ **Taxi Permits**
Performs Background Checks, Optional CIS ID (identification card creation)

- ★ **Bicycle & Firearm Registration**
Cross referencing with Property and Pawn Modules

- ★ **Burn Permits**

- ★ **Optional Photo Imaging**

- ★ **Built-In Reports, Graphs, and Charts**
User-Definable Reports

- ★ **Technical Support**
Available 24 hours a day, 7 days a week

The screenshot shows a software window titled "Firearm Registration Information". It contains a form with the following fields: Agency (000), Registration No (2), Name (BEHNKE, PETER), Date of Birth (03/26/1968), Birthplace (NJ/RIDGEWOOD), Address and Telephone (Street: 500 ALPHA ST, City: CENTRAL CITY, FL, Zip: 32700, Phone: 321 555 0789), Race (W), Sex (M), Origin (W), Height (600), Weight (230), Hair (BRN), Eyes (BRN), Soc Sec No (593 12 0000), License #, Citizen (Y), Citizen Date (03/26/1968), Citizen Proof (BIRTH CERTIFICA), Employer (CISCO SOFTWARE), Occupation (SALES TRAINER), Address and Telephone (Street: 600 ALPHA ST, City: CENTRAL CITY, FL, Zip: 32700, Phone: 321 558 7125), Photo No (00000100), and Photo Date (07/02/2003). There are two photo thumbnails on the right. The status bar at the bottom shows "Enter Month - Default Today's Date", "Next Tab", "CISCO - Version: 12.00.00", "Program: FARMMAIN", "User: BEHNKE,PETER", "Message ID: TMOZO", and "Copyright 1992 - 2006".

Firearm Registration Information

The screenshot shows a software window titled "CISCO Version 1.2" with a menu titled "Licenses and Permits". The menu items are: Building Information, Building Permits, Bicycle Licenses, Firearms, Other Licenses, Other Permits, Burn Permits, Burn Permit Transactions, Taxicab Permits, Mobile Home Permits, Miscellaneous Permits, Contractor Information, Contractor Assignment, and Exit. The status bar at the bottom shows "CISCO - Version: 12.00.00", "Program: LAPSMENU", "User: BEHNKE,PETER", "Message ID: TMOZO", and "Copyright 1992 - 2006".